



Swiftbrokers



SMART DELAY

Designed for Peace of Mind.

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SMARTDELAY BENEFIT

SmartDelay is a service that offers airline passengers unique access to premium airport lounges worldwide with complimentary refreshments and Wi-Fi, in the event of a flight delay or flight cancellation. An innovative solution offering instant relief from flight disruptions through immediate redeemable benefits.

If the airline announces a delay that meets or exceeds the delay threshold of 60 mins (this can be made up of a one-off delay or an accumulation of smaller delays) or if the flight is cancelled within 6 hours, on either side of the scheduled departure time, the registered passengers will receive an airport lounge voucher via email which grants access to a participating airport lounge.

CONDITIONS

To be eligible for SmartDelay, policyholders must meet the following conditions:

- Passenger registered for the Service by (x) hours before the scheduled departure.
- Only named individuals during registration will be eligible to receive the Service.

Flight is delayed by more than 60 minutes or cancelled within 6 hours (Delay Threshold).

HOW IT WORKS?

